

QWEST iQ NETWORKING™

» **PLUG YOUR COMPANY IN. WE'LL MAKE IT PLAY.™**



QWEST iQ NETWORKING™

THE INTELLIGENT SOLUTION THAT MAKES YOUR NETWORK PLAY.

iQ NETWORKING DELIVERS OUR OUT-OF-THE-BOX THINKING THROUGH THREE STRATEGIC APPROACHES:

Building and maintaining a secure, effective wide area network is no easy task. Just trying to keep up with the constantly changing business, industry and technology landscape can result in unexpected costs, complexity and inefficiency. So why would you choose an off-the-shelf network solution that can't keep up with your business? That's where Qwest iQ Networking steps in with out-of-the-box solutions that focus on your unique requirements. iQ Networking is a smart, flexible wide area network suite of solutions, specifically designed to meet your evolving communication needs, today and tomorrow.

Your iQ Networking solution focuses directly on your business and its applications, its challenges and its opportunities. It then offers a simple, unified and scalable solution to your complex networking requirements via our high-performing OC-192 application-aware networking environment. All delivered through a simplified and streamlined contract and purchasing process and all supported by Qwest's Spirit of Service™ commitment to deliver the best service in the industry.

Qwest iQ Networking simplifies complex network technologies so you can focus on your most critical business issues. You get innovative solutions that strengthen your enterprise in depth, breadth and performance.

iQ NETWORKING MAKES TECHNOLOGY WORK FOR YOU

- Enables flexible, anywhere access to your network
- Simplifies your networking environment
- Provides managed solutions that fit your specific needs

iQ NETWORKING ENABLES YOUR BUSINESS APPLICATIONS

- Tunes the network to your specific needs
- Protects your enterprise-wide communications
- Empowers your mission-critical applications
- Ensures the availability of your network

iQ NETWORKING IS DELIVERED ON YOUR TERMS

- Leverages your existing network investment while future-proofing it to meet your changing needs
- Simplifies the purchasing process
- Assures quick and accurate network implementation
- Offers a convenient, easy, single point-of-contact
- Empowers individual network management
- Provides accurate, on-time, easy-to-read bill

iQ NETWORKING™ TRANSFORMS YOUR NETWORKING EXPERIENCE. YOU GET THE BENEFITS THAT MATTER MOST TO YOUR BUSINESS.

	FEATURES	BENEFITS
Universal Access	Integrate private line, frame relay, ATM, Ethernet, DSL, wireless and other on-net and off-net access options into a unified global network.	Convenience, savings, flexibility
Simplified network environment	No need for a massive network migration or retraining of employees; mix and match varied iQ Networking port types to meet your specific requirements.	Maximize return on current network investment
Managed solutions to meet your specific requirements	iQ Networking can relieve many of the technical and operational burdens associated with managing your network and applications.	Enhanced efficiency and productivity
Converged voice, video and data into a unified network infrastructure	Application-aware networking environment supports real-time applications such as IP phones, video conferencing and interactive multimedia environments.	Maximum performance
Mission-critical applications	Secure communications deliver time-sensitive, business-impacting data across your network.	Secure, stable network
Comprehensive, proven Business Protection Services	Threats can come in all shapes, sizes and at any time. iQ Networking Business Protection Services keep your network performing at maximum efficiency.	Keep your network up and running; keep customers satisfied
Delivered on your terms	<p>We start by listening to you and then tune the solution to your specific requirements and networking goals.</p> <p>Simplified ordering and purchasing</p> <p>Single point-of-contact</p> <p>Qwest Control® Web-based management tool</p> <p>Accurate, timely, simple, easy-to-read bill</p>	<p>Maximum performance and efficiency</p> <p>Faster implementation time</p> <p>Results</p> <p>You're in control</p> <p>Saves time</p>
Single Provider	All of your network needs are covered by a single, secure provider. Fewer vendors to organize and oversee.	One call simplicity
Global Reach	As your business evolves, iQ Networking is there to meet your network needs. Additional locations can be integrated in your global network quickly and easily.	Scalability
TCO	Reduced total cost of ownership (TCO) as compared to the resources required to manage your network in-house.	Save money
IT Resources	Make the best use of existing human resource assets. No need to do massive training or reallocate resources based on a large network migration.	Maximize IT resources

INTELLIGENT NETWORKING SOLUTIONS

iQ NETWORKING MAKES TECHNOLOGY WORK FOR YOU...

BY ENABLING FLEXIBLE, ANYWHERE ACCESS TO YOUR NETWORK

iQ Networking's universal accessibility gives you the flexibility to integrate private line, frame relay, ATM, Ethernet, DSL, wireless and other access options into your unified global network. You are not confined to one service provider network. Qwest uniquely supports fully managed on- and off-net service-provider environments. Plus, you get the convenience, savings and flexibility of universal access to our industry-leading, state-of-the-art networking capabilities provided by Qwest's MPLS-based, OC-192 private IP network.

BY SIMPLIFYING YOUR NETWORK ENVIRONMENT

Qwest makes it easy to maximize your return on current network infrastructure investments or customer premises equipment. There is no need for a massive network migration or retraining of your employees. Similarly, you receive a streamlined purchasing model that allows you to mix and match our varied iQ Networking port types to meet your specific requirements.

In today's business climate, many firms are growing through acquisition. If that's your situation, Qwest iQ Networking can help you merge the resulting diverse, global networks into one virtual WAN. iQ Networking can provide secure access to customers, partners and suppliers in your value chain for critical inventory management, order streamlining and rapid service delivery to keep you competitive. Also, by offering any-to-any connectivity, Qwest iQ Networking can enable your increasing and expanding branch locations to communicate with each other using a secure corporate networking environment. iQ Networking helps you increase efficiency and reduce expenses by shrinking the global supply chain and connecting you to customers, associates and suppliers.

BY PROVIDING MODULAR SOLUTIONS THAT FIT YOUR NEEDS

Because our managed solutions are built to your specific requirements, iQ Networking can relieve many of the technical and operational burdens associated with managing your own network. iQ Networking can also help you minimize the capital investments and operating expenses associated with maintaining a high-performance network.

As your primary network provider, or as your selected back-up, we are here to meet your global connectivity requirements. Because iQ Networking provides a simplified migration path to advanced IP-based networking solutions, your network will be able to accommodate your business needs as they change and grow.

Qwest is committed to delivering a communications solution that is as unique as your business, backed by a highly trained team of Qwest professionals with proven experience in network and applications management. The iQ Networking suite of solutions eliminates your need to manage all of the different pieces of your network puzzle.



iQ NETWORKING ENABLES YOUR BUSINESS APPLICATIONS...

BY TUNING YOUR NETWORK TO YOUR SPECIFIC NEEDS

As you increasingly deploy real-time applications over your wide area network, your network performance becomes a more critical business requirement. iQ Networking delivers. Also, iQ Networking can ensure the availability and performance of your applications, while converging your voice, video and data environments into a unified network infrastructure.

With Qwest's application-aware networking environment you will benefit from industry-leading SLAs for end-to-end delay, delay variation (jitter) and packet loss to support real-time applications such as IP phones, video conferencing and interactive multimedia environments.

You also have the option of IP QoS to expedite time-sensitive traffic, such as VoIP or video streaming. Traffic is sorted into QoS queues based on your specific customer-defined IP precedence bits for flexible control.

You can run time-sensitive applications—from Voice over IP to custom bandwidth-intensive applications—and experience the maximum performance you expect. No limitations, just increased efficiency. Around the clock, your mission-critical applications are monitored, prioritized and protected.

BY PROTECTING YOUR ENTERPRISE-WIDE COMMUNICATIONS

Protecting your enterprise-wide communications has never been more important, or more challenging. Qwest has the dedication and expertise to recognize and minimize threats to your security—from hackers attempting to disrupt applications to attacks designed to halt your entire network. iQ Networking can identify and minimize almost any threat to your communications security.

Qwest makes it easy for security-conscious customers to deploy private IP networking solutions that are completely isolated from

the public Internet. Your sensitive data will not be affected by malicious Internet-borne attacks such as viruses, worms and denial of service attacks. iQ Networking also provides you the option to deploy Internet Protocol Security to further protect your communication via encapsulation and encryption.

Qwest offers a broad array of managed security services, including premises-based and network-based firewalls that guard your private information, supported by anti-spam/anti-virus filters that clean incoming e-mail prior to it reaching your network. Intrusion detection, vulnerability assessments and a host of customized professional security solutions help you identify and respond to threats against your business.

BY EMPOWERING YOUR MISSION-CRITICAL APPLICATIONS

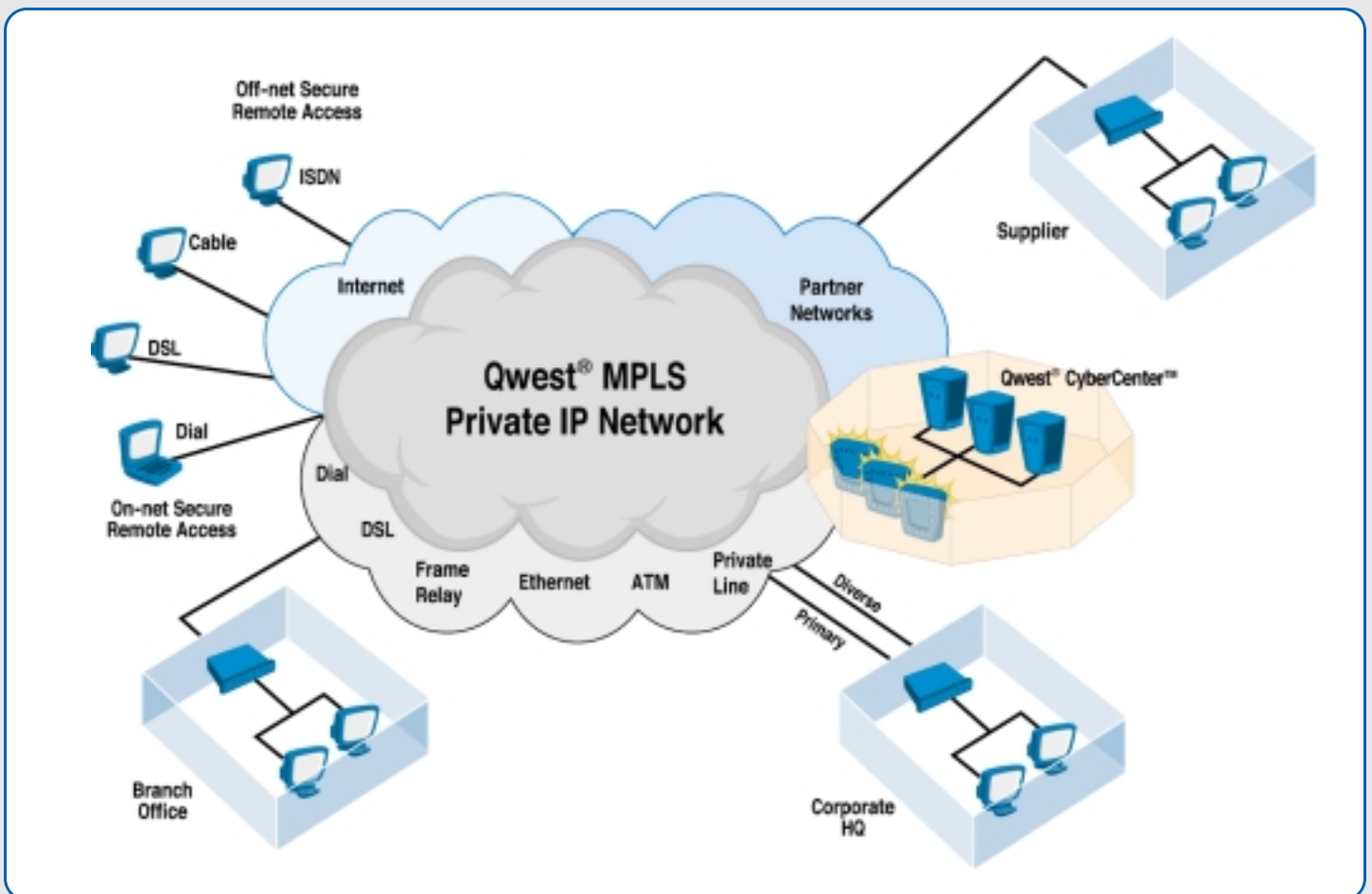
In today's competitive environment, you depend on secure communication to deliver time-sensitive and business-impacting data across your network. Whether your business is a multinational company saving time and travel by holding real-time video conferencing meetings across the globe, a financial services firm experimenting with IP Telephony (VoIP) or a hospital securely transmitting and storing patient records, your need for a secure, stable and powerful network is vital. And once you extend your network through your supply chain this becomes even more critical.

By using the latest Multi-Protocol Label Switching technology, iQ Networking enables you to unite your mission-critical business applications with Qwest's advanced, application-aware networking environment. iQ Networking gives you the option to continue to manage your applications in-house, or to out-task the management to Qwest. iQ Networking also allows you to see into the network to better understand exactly how your applications are performing.

BY ENSURING THE AVAILABILITY OF YOUR NETWORK

Threats to your network can come in all shapes and sizes. You can't predict them. However, you can be prepared for them. iQ Networking Business Protection Services keep your network performing at maximum efficiency with comprehensive, proven support services.

- **Comprehensive Diversity Strategies** – Allows you to deploy diverse paths to your network, including alternate access facilities, aggregation infrastructure and PoPs. Qwest also helps you design advanced routing configurations and multi-provider solution environments that contribute to maximum network uptime.
- **Dedicated Hosting Services** – Qwest's state-of-the-art CyberCenter™ hosting facilities can help you maximize your Web presence and enhance your management capabilities for routine to complex IT operations.
- **Restoration and Recovery Services** – Allows you to fail-over your LAN/WAN environment (infrastructure to applications) into a Qwest Disaster Recovery Center.
- **High-Availability Solutions** – Includes managed and remote storage solutions, load balancing, cluster management and an array of CyberCenter locations throughout the United States.
- **Mobile Recovery Units** – Offers on-the-move data centers that provide employees a workspace in the event of disaster.



iQ NETWORKING IS DELIVERED ON YOUR TERMS...

BY PROVIDING A CUSTOMER-FOCUSED SERVICE EXPERIENCE WITH A HUMAN TOUCH

Custom-tailored design – Qwest does not start with a predetermined technology, or try to force an off-the-shelf solution. We start by listening to you. Qwest tunes the solution to your specific requirements and networking goals. Then through a comprehensive, collaborative and consultative process, we analyze your present situation and application challenges. The end result is a custom-tailored solution that provides your enterprise a new, future-proofed way of building and/or expanding your wide area networking environment, while at the same time maximizing your current networking investment.

Simplified ordering – iQ Networking provides a unified service delivery platform that simplifies your purchasing and ordering process. Qwest's experienced engineering personnel confirm order configuration, correct network deployment specifications and ensure completeness of your network architecture.

Timely implementation – The iQ Networking service delivery model enables customers to receive quick and accurate network implementations, regardless of the chosen technology or network size. Provisioning and implementation teams are empowered to effectively coordinate and manage the end-to-end implementation process, bringing a personal touch to the delivery experience.

Service experience – Our innovative networking solutions and operational excellence are all delivered with a human touch. iQ Networking offers a unique, single-point-of-contact design that proactively addresses customer support from accountable professionals. From advanced frontline support teams that stay with you from start to finish to escalation contacts that ensure meaningful and frequent communication, Qwest is with you every step of the way. And our Technical Assistance Center is staffed by advanced technicians with even greater technical expertise to resolve more complex issues.

You're in control – Qwest Control™ is a powerful Web-based tool enabling you to manage your network effectively and efficiently. It allows you to adjust your security settings, manage remote access users and view network configurations and performance—24 hours a day. Qwest Control offers the ability to download usage reports and billing invoices and open trouble tickets all at your fingertips. You can manage your iQ Networking services anytime from anywhere that you have access to the Internet.

Accurate, easy-to-read billing – You deserve a clear, concise bill. Your Qwest iQ Networking invoice delivers. Not only will you get your bill on time each month, but you'll see that it's accurate and provides a simple, easy-to-read format.



WHY QWEST?

Qwest delivers value-driven performance, price and reliability. Your business will experience bottom-line benefits, maximum communications performance with industry-leading service level agreements, dedicated account support and personal accountability. All supported by Qwest's Spirit of Service.™

THINK OUTSIDE OF THE BOX

Plug your business into the power of Qwest iQ Networking today. Contact your dedicated Qwest representative or Qwest Business Partner. Or visit us at qwest.com/iq.

Qwest iQ Networking is a suite of wide area network (WAN) services with domestic and international availability depending on services selected.

Recurring fees vary depending on services ordered. Additional equipment may be required.